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PRESCRIPTION
POLICY

Refills: Prescription refills should be called into your pharmacy, which in turn will contact our office for approval. Return calls to the pharmacy will not be made until after patients have been seen for the day.

***PLEASE ALLOW 24 HRS FOR THE PHARMACY
TO PROCESS YOUR PRESCRIPTION.***

Due to the high volume of medication refill request, we ask that you call for any refills within a week of running out, to allow time to process them. Authorization for prescription refills will be given during regular office hours. This will allow us to review your chart and any drug allergies you may have.

***THEREFORE, WE STRONGLY DISCOURAGE REFILL
REQUEST AFTER HOURS.***

Please do not call prescription refills after hours or on weekends. It is also our policy not to treat patients over the phone, unless the doctor has instructed you to call. If you are ill, you will need to be examined by the doctor, to ensure you receive the correct treatment.

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